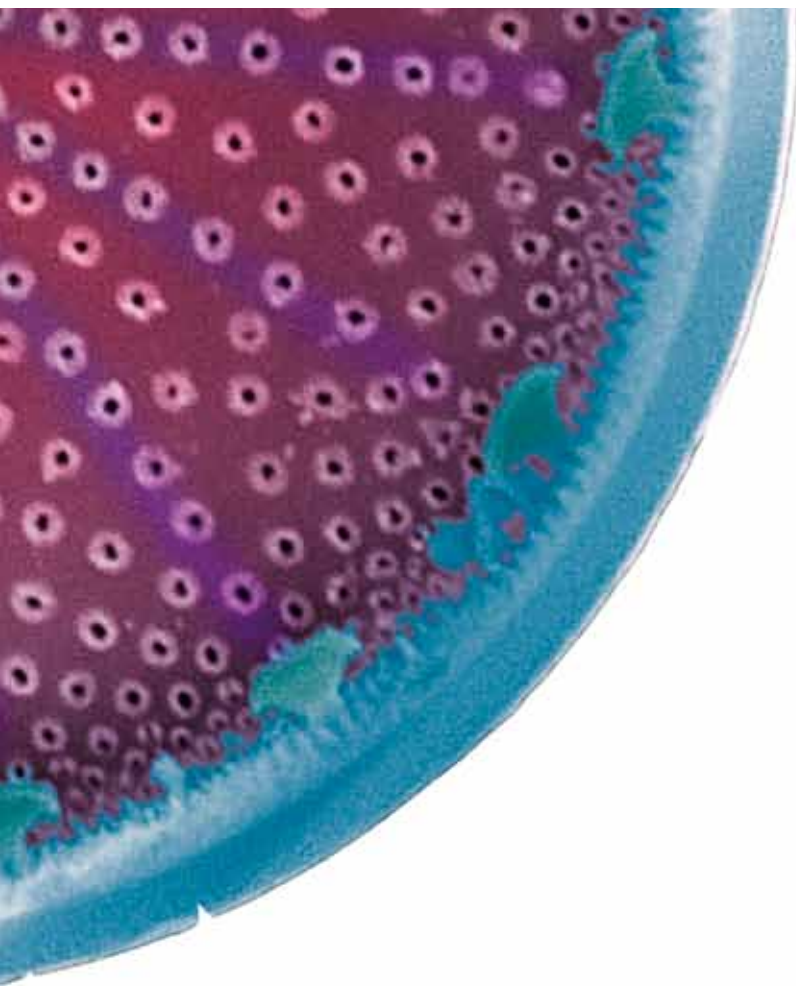


central laboratory
solutions

the *science* to get it right
the *resources* to make it easy



central laboratory solutions: a new kind of *ally*

In *the New Health*, you face increasingly complex challenges — including how to approach the process of designing and executing global studies and clinical trials. And, while the goal in biopharma remains the same — turning healthy ideas into healthy people — achieving it requires a different approach. The old ways don't work anymore. And this is why you need a new kind of ally. A collaboration that will not only help overcome current challenges, but also position you for future success in *the New Health*.

This is the role of central laboratory solutions at Quintiles. We're an ally committed to delivering unparalleled quality, scientific expertise and proactive customer service for your trial's unique and demanding needs.

“Ranked #1 in the industry across virtually all service quality attributes.”

– ISR CRO Quality Benchmarking Report

The science to get it right Each of our central laboratories deliver excellence using identical processes, instruments, validations procedures, tests and reagents. Our global portfolio of tests is constantly expanding and extends well beyond basic safety testing — including biomarker and pathology services.

Central laboratory solutions from Quintiles are flexible, drawing from our deep scientific expertise and far-reaching global network. Thus, we can help you meet the unique turnaround times and stability requirements of every protocol and ensure quality from sample collection to data delivery:

- > Comprehensive testing
- > Project management
- > Logistics and sample management
- > Data management transmissions
- > Data imports
- > Local lab data management
- > Full service integration
- > Esoteric data proficiency
- > Global digital pathology

Where high quality meets high volume — millions of tests performed with a lab error rate of only 0.01%.

Source: Quintiles internal data.

With the largest network of wholly owned, CAP-accredited central labs, Quintiles delivers the clean, reliable and comparable data you need for success in *the New Health*

The resources to make it easy Not only are we committed to ensuring the quality and accuracy of your studies, we're also dedicated to making the entire process — from startup to timely database lock — seamless and simple for you. And this is where our veteran project managers play a crucial role.

Serving as the single source of contact, our project managers will keep your study on-time and on-budget. They provide:

- > Management of internal and global communications
- > Local knowledge and expertise around the world
- > Regional support for kits and logistics
- > Detailed budget management
- > Risk-and-solution focus with a customer service mindset
- > Study specific monitoring for proactive oversight of all key parameters

Our central laboratory solutions are also designed to ease your burden through streamlined contracting, as well as work order and change order management. When you team with Quintiles, you enlist a committed ally through the entire clinical process.

We're with you every step of the way for seamless study setup, management and close-out.

Global solutions customized for you Because the challenges faced by our clients are unique, one-size-fits-all solutions won't work. And this is why each solution we offer is specifically designed and tailored to the needs of each client.

The resources that allow us to do this include:

- > A large, validated test menu and the ability to collaborate on developing customized tests
- > Harmonized processes with clinical data management for full-service integration
- > Expertise to build the right solutions across the entire biomarker development process — including developing the assay and scaling globally
- > Scientific acumen and resources to supplement and enhance your internal capabilities
- > Quality from sample collection to data delivery

We're also the only central laboratory solutions provider in India, Singapore, China and Japan — giving you consistent and comparable results from region to region, study to study. Global reach on a personalized scale.



As your laboratory, we're answering your needs in *the New Health* through exhaustive scientific know-how, proficient project management and a wholly-owned central lab network.

welcome to *your* global laboratory

Since 1982, Quintiles has evolved from pioneering the clinical research organization to building the industry's largest network of wholly owned, CAP-accredited central labs. Today, we have a unique vantage point on biopharma that allows you to leverage:

- > *Deep therapeutic expertise across all areas — hundreds of doctors and Ph.D.s on staff*
- > *Proven analytics to drive results — data from tens of thousands of trials*
- > *Unmatched global reach — access to emerging markets; familiarity with local customers and regulations*

With Quintiles as your ally, you get reliable, globally harmonized data for real-time decisions on your study trends. You also benefit from our unwavering commitment to patient safety. And you can direct new capabilities and insights with comprehensive consulting and capital services from Quintiles.

So, when you're ready to develop custom central laboratory solutions, across the globe, with clean, reliable, comparable data, Quintiles has the science to get it right. And the resources to make it easy.

Join us for success in *the New Health* Quintiles is uniquely situated to help you navigate risk and seize opportunity in today's evolving biopharma landscape.

Contact clinical@quintiles.com or visit www.quintiles.com/centrallab to get started.